

**Annexure – B****M/s . Basan Equity Broking Limited****Investor Complaints Data (January-2022 month ending)**

<b>S N</b>	<b>Received from</b>	<b>Carried forward from previous month</b>	<b>Received during the month</b>	<b>Total Pending</b>	<b>Resolv ed*</b>	<b>Pending at the endof the month**</b>		<b>Average Resolution time^ (in days)</b>
						<b>Pending for less than3 months</b>	<b>Pending for more than 3 months</b>	
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>		<b>8</b>
1	Directly from Investors	0	0	0	NA	0		0
2	SEBI (SCORES)	0	0	0	NA	0		0
3	Stock Exchanges	0	0	0	NA	0		0
4	Other Sources (CDSL & NSDL)	0	0	0	NA	0		0
5	<b>Grand Total</b>	0	0	0	NA	0		0

**Trend of monthly disposal of complaints**

<b>SN</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	April -2021	0	0	NA	0
2	May-2021	0	2	2	0
3	June-2021	0	1	1	0
4	July-2021	0	2	2	0
5	Aug-2021	0	1	1	0
6	Sept-2021	0	0	NA	0
7	Oct-2021	0	0	NA	0
8	Nov-2021	0	0	NA	0
9	Dec-2021	0	0	NA	0
10	Jan-2022	0	0	NA	0
	<b>Grand Total</b>	0	6	6	0

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2017-18	0	2	2	0
2	2018-19	0	28	28	0
3	2019-20	0	26	26	0
4	2020-21	0	11	11	0
5	2021-22	0	6	6	0
6	2022-23	0	0	0	0
	<b>Grand Total</b>	0	73	73	0